**Rusty Toler**

Rusty Toler serves as the Project Manager for The Coordinating Center in its Case Study

Projects and authored “Stair Masters and Stair Glides”, a report on interviews conducted with older adults in 2011 in Howard County. He is currently finishing the second report, covering the interviews conducted in the County this summer.

Rusty is a Senior Fellow for WISER (Women's Institute for a Secure Retirement), a national organization active at policy and program levels to assure retirement options for women. He serves on the Columbia Association’s Senior Advisory Committee and is a volunteer for Neighbor Ride.

Before retirement, Rusty’s career work was primarily with the Social Security Administration’s Office of Communications, including positions as the founding Director of the Office of Measurement and Evaluation, Director of the Office of External Affairs, and Director of the Office of Information. He worked for ten years in Social Security’s Office of Disability, including positions as Associate Chief Medical Director for Physician Relations, Chief of Professional-Medical Relations, and Chair of the Disability Redesign Public Information Team. His career includes work at the Veterans Administration, principally with the VA’s Office of Planning and Evaluation.

**Phyllis Madachy**

Phyllis is Project Director for The Coordinating Center’s **Opting for Independence** program. She is part of The Center’s management team that has developed a successful Community Care Transitions Program application funded by CMS (Center for Medicare and Medicaid) to reduce hospital readmissions at three Baltimore City hospitals. That project, the West Baltimore Readmissions Reduction Collaborative, will be launched in December, 2012.

Before coming to the Coordinating Center, she worked for Howard County Government with the Howard County Office on Aging (1981 – 2007). She worked in a variety of positions including her 12 years as Administrator from 1992 to 2007. During that time, the office launched extensive aging in place activities with community partners, developed Maryland’s first Aging and Disability Resource Center (MAP – Maryland Access Point), and introduced evidence based programs for the community such as the Living Well and Adapted Physical Activity programs. Phyllis served for two years as Howard County Government’s Deputy Chief Administrative Officer and retired from government in 2009.

Phyllis is a former COGS board member. Currently, she is active on the boards of Neighbor Ride, the Howard County Arts Council, and the Howard County Housing and Community Development Board.